



Stephen R. Hall  
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February 18, 2015

**Via Electronic and US Mail**

Debra A. Howland  
Executive Director  
New Hampshire Public Utilities Commission  
21 S. Fruit Street, Suite 10  
Concord, NH 03301

**Re: DG 11-040 Liberty Utilities (Granite State Electric) Corp. and Liberty Utilities  
(EnergyNorth Natural Gas) Corp. d/b/a Liberty Utilities  
Customer Service Metrics – January 2015**

Dear Ms. Howland:

On behalf of Liberty Utilities, this monthly report is provided pursuant to Attachment N, Section II of the Settlement Agreement in DG 11-040 approved by Order 25,370.

Thank you for your assistance with this matter. Please do not hesitate to call if you have any questions.

Sincerely,

A handwritten signature in black ink that reads "Stephen R. Hall". The signature is fluid and cursive, with the first letters of the first and last names being capitalized and prominent.

Stephen R. Hall

Enclosure

cc: Service List  
Celia O'Brien  
OCA Litigation  
Lynn Hanson

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